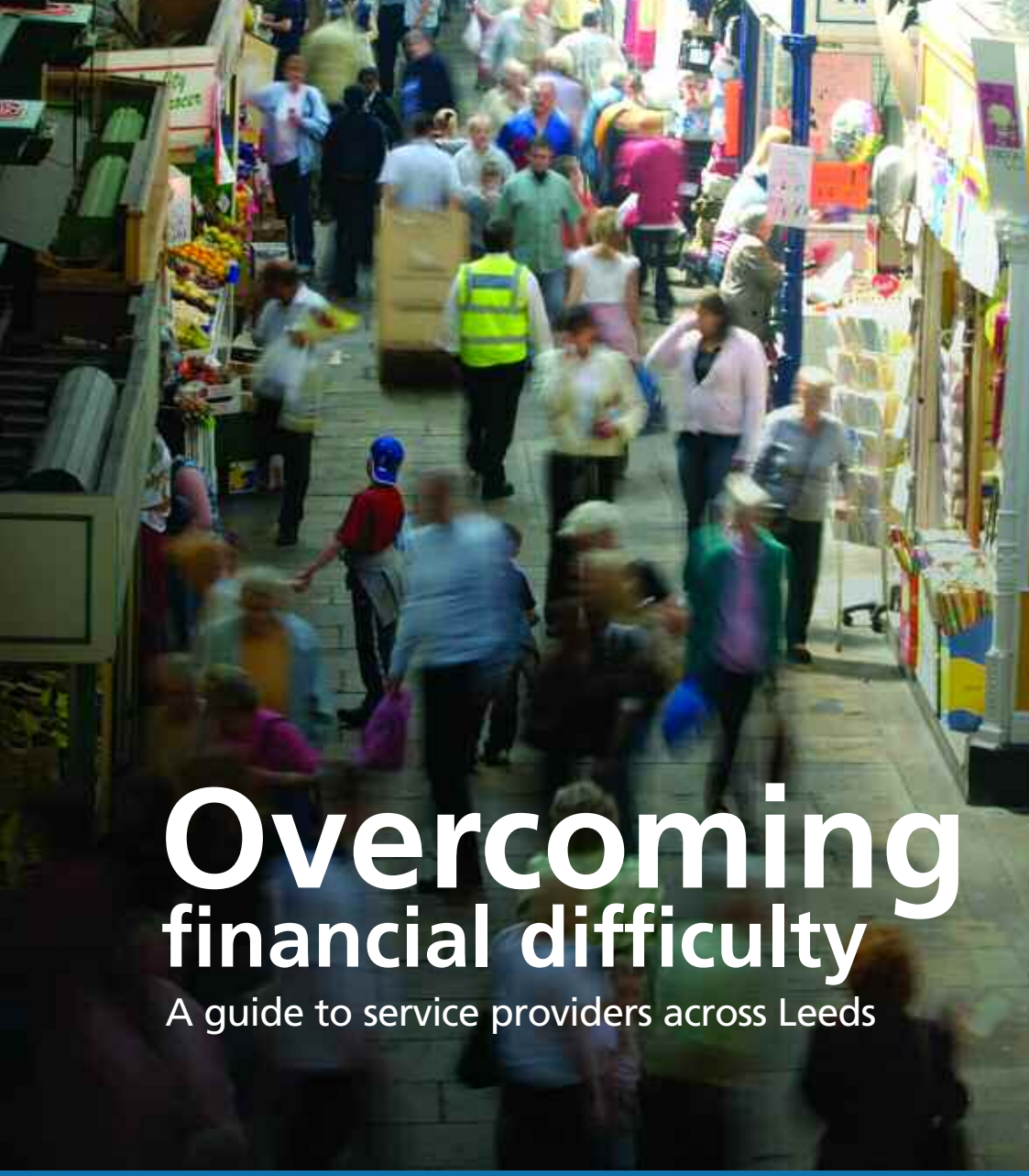


Overcoming financial difficulty

A guide to service providers across Leeds

This leaflet is an information source for anyone seeking details about the various agencies working in Leeds who provide:

- Affordable credit
- Benefit advice & Debt advice
- Household budgeting advice/financial literacy

Affordable credit

Leeds City Credit Union (LCCU)

A city wide not-for-profit financial service providing low cost loans (the Handiloan), current accounts, savings plans, bill paying services, Child Trust Funds and debt advice for existing members. For more information contact: 0113 214 5252 or email: www.leedscitycreditunion.co.uk

Branches:

- Armley Branch:
  Armley One Stop Centre, Stocks Hill,
  Armley, Leeds LS12 1UQ
- Belle Isle Branch:
  Aberfield Gate, Belle Isle,
  Leeds LS10 3QH
- City Centre Branch:
  37 New York Street,
  Leeds LS2 7DT
- Dewsbury Road Branch:
  Dewsbury Road One Stop Centre,
  190 Dewsbury Road, Beeston,
  Leeds LS11 6PF
- Great George Street Branch:
  Great George Street One Stop Centre,
  2 Great George St. Leeds LS2 8BA
- Halton Moor Branch:
  Halton Moor One Stop Centre,
  Neville Road, Leeds LS15 0NW
- Morley Branch:
  Town Hall, Queen Street, Morley, Leeds
  LS27 9DY
- North East Leeds Branch:
  269 Roundhay Road,
  Leeds LS8 4HS
- Seacroft Branch:
  Seacroft South One Stop Centre,
  90-95 Moresdale Lane,
  Leeds LS14 6GG
- Wetherby Branch:
  Wetherby One Stop Centre,
  24 Westgate, Wetherby LS22 6NL

New Branches opening 2007:

- Moortown Branch:
  Moortown Housing Office,
  Queenshill Approach, Leeds LS17 6AY
  Due to open in Autumn

Debt and benefit advice

The following agencies offer free, independent, impartial, and confidential advice and information covering a wide range of issues associated with welfare benefits, personal debt, and affordable credit. Many of the agencies operate a drop in service, appointments, home visiting, and community based advice surgeries. For further information please contact the relevant service directly.

Please note, a number of the agencies provide a service solely targeting single issues such as welfare benefits. Where this is the case, the specific service offered is highlighted below.

Age Concern Leeds
Home visiting services available.
Address: Mark Lane, Leeds, LS2 8JA
Tel: 0113 389 3003/4

Burley Lodge Advice Service
Address: The Burley Lodge Centre, 42-46 Burley Lodge Road, Leeds LS6 1QF
Tel: 0113 275 3498

Citizens Advice Bureaux (CAB)

Various Leeds based offices including:

- City centre:
  Westminster Buildings,
  31 New York Street, LS2 7DT
  Telephone: 0870 120 2450 (for opening times and recorded information only)
  Website: wwww.leedscab.org.uk for opening times and further details

Additional Leeds CAB offices:

- Crossgates & East Leeds Office: Methodist School room, Austhorpe Road, Crossgates, LS15 8BA
- Garforth office: Welfare Hall, Main Street, Garforth, Leeds, LS25 1AP
- Morley office: Town Hall, Queen Street, Morley, LS27 9DY
- Otley office: The Courthouse, Courthouse Street, Otley LS21 1BG
- Pudsey: Trinity Chapel, Wesley Square, Lowtown, Pudsey LS28 7AB
- Chapeltown CAB: Willow House, New Roscoe Buildings, Cross Francis Street, Leeds LS7 4BZ Tel: 0113 2622281
  General enquiry line Tel: 0113 262 9479
  Advice line open Wednesday morning 9am-12pm only

Consumer Credit Counselling Service

Advice and information for individuals experiencing debt and financial difficulties.
Address: Wade House, Merrion Centre, Leeds LS2 8NG
Freephone: 0800 138 1111

Ebor Gardens Advice Centre

Address: 173 Haslewood Drive, Leeds, LS9 7RE
Tel: 0113 2350276

Fuel Savers

Advice and information on energy efficiency measures (included home insulation advice and home energy checks) and welfare benefits to reduce energy bills.
Tel: 0800 512 012

Homelessness Advice and Prevention, Leeds City Council

In addition to a debt and benefit service, advice and information is provided for homeless people regarding re-housing, housing need assessments, defending possession proceedings, and attendance at county court where necessary.

Address: Homelessness Advice and Prevention, 1st Floor,
2 Great George Street, Leeds LS2 8BA.
Tel: 0113 2476919

Leeds Housing ALMO's

- East North East Homes Leeds, Deacon House, 1 Seacroft Avenue, Leeds LS14 6JD T: 0800 531 6555

- South South East Homes Leeds, Navigation House, George Mann Road, Leeds LS10 1DJ T: 398 4710

- West North West Homes Leeds, Westfield Chambers, Lower Wortley Road, Leeds, LS12 4PX T: 398 4708

National Debt Line

Advice and information for individuals experiencing debt and financial difficulties.
Tel: 0808 808 4000

St. Vincent's Support Centre

Address: Berking Avenue, York Road, Leeds, LS9 9LF
Tel: 0113 2484126

Welfare Rights Unit

Advice, information, and assistance to claim welfare benefits. Visit your local One Stop Centre to speak to an adviser.
Tel: 0113 2149006

Yorkshire Water Services Ltd

Advice and information on water debt and assistance to customers regarding affordable payment arrangements.
Address: Western House, Bradford, BD6 2LZ Tel: 0845 1205 001

Home budgeting advice/financial literacy

The following organisations provide free information, training and advice sessions covering household budgeting, personal financial management (such as bank account opening), and basic numeracy skills. Various sessions are run at different times during the week for a range of different age groups, abilities, and topics. Please contact the relevant organisation for further details.

Children's Centre Service

Address: East Leeds Family Learning Centre, Brooklands View, Seacroft, Leeds LS14 6SA
Tel: 0800 0851879

Leeds Family Learning Centres

- East Leeds family learning centre
  Address: Brooklands View, Leeds LS14 6SA
  Tel: 0113 224 3127

- South Leeds family learning centre:
  Run numeracy skills workshops and 'Job Search' (assistance looking for work and CV's)
  Address: Acre Road, Middleton, Leeds LS10 4DE
  Tel: 0113 395 0334

Leeds Library and Information Service

Provide materials to develop young children's numeracy skills
Tel: 0113 247 6016 or E-mail: enquiry.express@leeds.gov.uk

Leeds Thomas Danby College

Run free Maths workshops from beginner to intermediate levels. Courses are run both at the college and in community centres. Please contact Leeds Thomas Danby college directly for details.
Address: East Leeds Family Learning Centre, Brooklands View, Leeds LS14 6SA
Tel: 0113 224 3120 or email: info@thomasdanby.ac.uk

Park Lane College

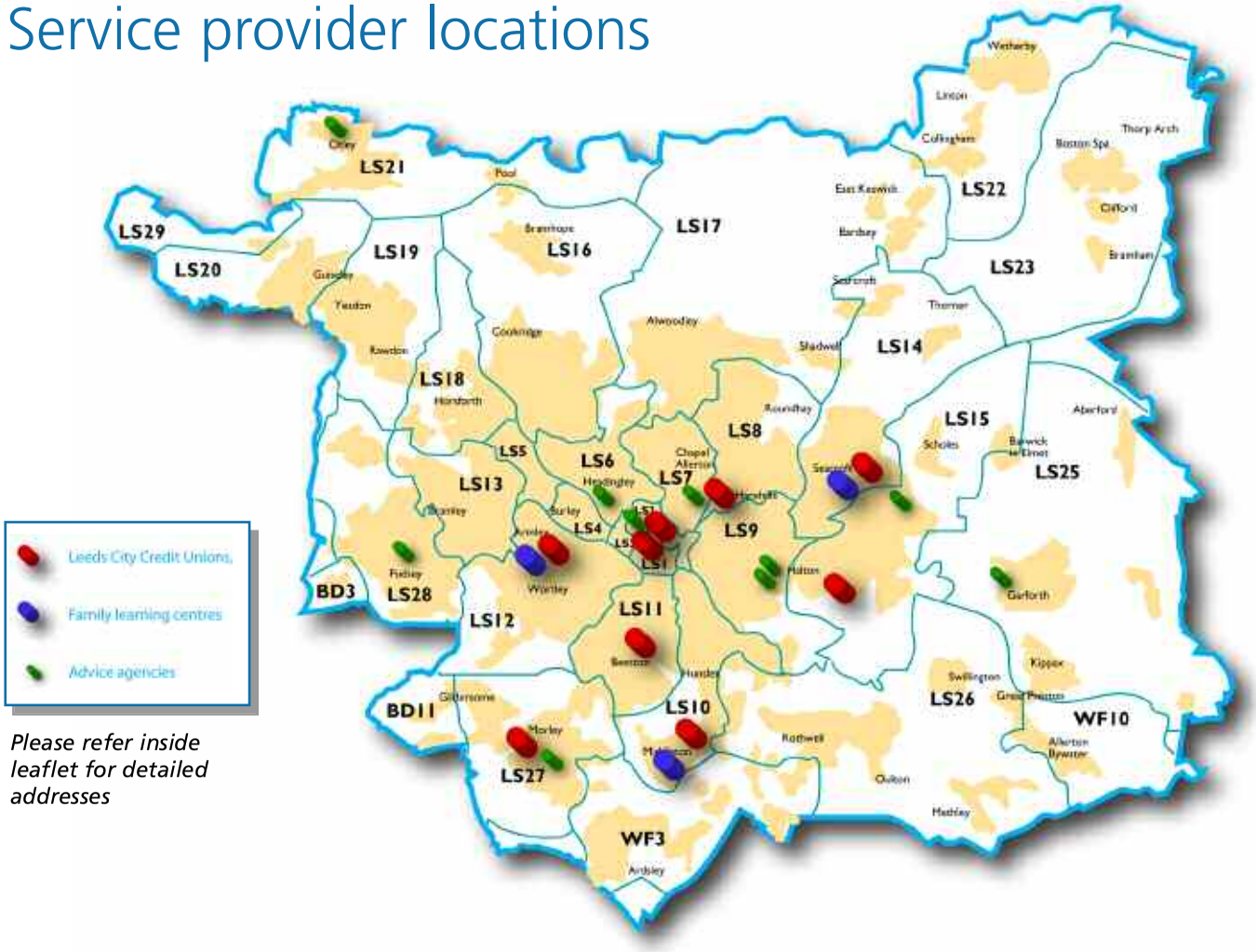
Run free 'Skills for Life' courses including money and maths skills
Tel: 0845 045 7275, or email: courseenquiry@parklanecoll.uk
Website: www.parklanecoll.ac.uk

St. Vincent's support centre

Provide a debt advice and information service
Address: Berking Avenue, York Road, Leeds, LS9 9LF
Tel: 0113 2484126

Please note, this leaflet is available in large print, braille, audio, or a community language. Please contact your local One Stop Centre for details.

Service provider locations



Please refer inside leaflet for detailed addresses